
Acknowledgments

Thanks to everyone who was part of this research in Kosovo, internationals and Kosovars, with admiration and best wishes. Many, many thanks for your openness, honesty, and hospitality. If not for all of you, there would be no book.

I would like to thank my PhD committee at UCLA, Professor William Roy, Professor Steven Clayman, and Professor Lynne Zucker for their constant and continuing encouragement and mentoring. Thanks to Laura Miller, formerly at UCLA and now at Rand, for opening up many of the opportunities in this research over the years since Haiti and for being a great traveling companion on that first trip, and to Charles Moskos of Northwestern University for his kind mentorship. Thanks to Professor Antonio Chiesi and all my other colleagues at the University of Trento for great feedback and a welcoming, intellectually stimulating environment in the Dolomites. Thanks to Kate Wahl at Stanford University Press for her encouragement, patience, and vision, and thanks to everyone else at SUP who helped with the publication of this book. Thanks to Peter Dreyer for his meticulous editing. For permission to reprint parts of chapter 5, I thank the *Journal of Information Technology and International Development*. Going way back, I'd like to express my appreciation to Hilary Tovey at the Department of Sociology at Trinity College, Dublin, for early intellectual inspiration, and to John Barnes in the Department of Government at the London School of Economics, who combined excellent scholarship with a wonderful kindly wry view of the world. My research in Kosovo was funded by the University of California's Institute for Global Conflict and Cooperation (IGCC) Dissertation Fellowship, 2001-2.

In Los Angeles, thanks to Elham Gheytauchi, Julie Eisenberg, Steve Sherwood, Gwen McEvoy, Jodi Finkel, Pepper Glass, Vishwas Karve, Martin Griffin, Philip Leeman, Donal Ryan, and Gabriela Fried for friendship, collegiality, and support during the PhD process and after. Thanks to friends and fellow sociologists and writers in England: Jessica Jacobson-Gaffar, Sarah James, and Jenny Winters. Thanks to my LA and London buddy Stacy Pollard for opening up the world of business and innovation. A special thanks for everything to my dear parents, Mai and Peter Holohan. Thanks to my wonderful siblings and brother-in-law, Beth, Mike, Aideen, and Fergal, in Dublin. Thanks also to my family in India, and especially to the memory of Nanaji. Most of all and always thanks for everything to you, Anurag, my partner in everything!

Throughout this book, the names of all people and places in Kosovo, except Pristina, Racak, and Kacanik, have been changed to protect confidentiality.