

## CONTENTS

Acknowledgments	vii
PART I: <i>WHAT CAUSES UNCERTAINTY?</i> <i>WHAT CAN YOU DO ABOUT IT?</i>	
1 Why So Uncertain?	3
2 What Can You Do?	13
3 <i>What?</i>	34
4 <i>So What?</i>	66
5 <i>Now What?</i>	84
6 <i>Now What? Again</i>	103
PART II: <i>SO WHAT DOES ADAPTIVE ACTION</i> <i>LOOK LIKE ON THE GROUND?</i>	
7 Adaptive Action in Action	113
8 Capacity Building	123
9 Leading Change	146
10 Working as a Social Act	160
PART III: <i>NOW WHAT WILL YOU DO?</i>	183
11 Gaps Revisited	185
12 Lessons for <i>What?</i>	189
13 Lessons for <i>So What?</i>	200

<b>14</b>	Lessons for <i>Now What?</i>	209
<b>15</b>	Adaptive Innovation	218
	Notes	241
	Index	245