

# Contents

Acknowledgments	ix
1 Introduction	1
2 Off-Shoring Customer Service: A New Global Order	27
3 Mobility-Morality Narratives	48
4 Traveling at Night	65
5 Fast Money, Family Survival, and the Consumer Class	83
6 On the Home Front	107
7 Social Mobility: Other Openings and Constrictions	123
8 Conclusion	142
Postscript	153
Appendix	157
Notes	159
References	175
Index	189