

CONTENTS *Tables and Exhibits*

Preface

The Authors

- 1 What HR Can Do
- 2 Research Design
- 3 Role of Human Resources
- 4 Business Strategy
- 5 HR Decision Science
- 6 Design of the HR Organization
- 7 Human Resources Activities
- 8 HR Analytics and Metrics Uses
and Comprehensiveness
- 9 HR Analytics and Metrics Effectiveness
- 10 Outsourcing
- 11 Use of Information Technology
- 12 Human Resource Skills
- 13 Effectiveness of the HR Organization
- 14 Determinants of HR Effectiveness
- 15 HR Excellence
- 16 What the Future of HR Should Be

References